

## Enhancing Care for Older People Webinar Series. Session number: 38

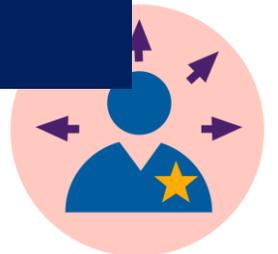
Date: Tuesday 16<sup>th</sup> December 2025 1.20 – 3pm

### **Title: Supporting Ageing Well – Building Resilience against Fraud – Recognising Fraud, Protecting from Fraud & Reporting Fraud**

**Presenter : Andy Hampson, Protect Officer (National Fraud Protect Network)  
North-East Regional Organised Crime Unit – Regional Economic Crime Coordination**



EnCOP Strategic Lead: Lynne Shaw



## Housekeeping

- Please ensure microphones are muted and during presentation cameras are turned off.
- The event will be recorded and shared.
- The webinar recording and presentation will be circulated and uploaded on to the website following the event.
- If you have any questions during the session then please use the chat facility. We will attempt to address questions, if we can't then we will follow up after the event.
- Please also use the chat facility to inform us of any technical issues as this will be monitored closely throughout by one of the EnCOP team.
- Occasionally you may have difficulty seeing or hearing video clips that are played, this will usually be due to your own device or software settings and not something we can influence during the webinar session. Please be assured all content will be shared following the event so you will have an opportunity to view afterwards.
- If you need to take a break at any time throughout the session please feel free to do so.



# Session Precis

## **Precis:**

### **Aims**

#### **Build Resilience Against Fraud**

- Increase attendees awareness of Fraud**
- Empower attendees to educate others**

#### **Build Links**

- Connect individual attendees to the Fraud Protect Network**
- Encourage individuals to connect organisations known to them**

## **Topics**

### **Fraud Fundamentals**

- Why increased Fraud awareness is important**
- What is Fraud**
- Victims of Fraud**
- Cost of Fraud**

### **Recognise Fraud**

- Types of Fraud**
- Behavioural changes**

### **Protect from Fraud**

- Target hardening**
- Prevention methods**

### **Report Fraud**

- Reporting streams**

**SEE RECORDING**

## Session Linked EnCOP Competencies

**Domain A : Values, Attitudes, Safe and Ethical Practice**

**Domain B: Partnership Working and Communication with Older People, Families, and Others**

**Domain C: Inter-professional and Inter-organisational working, communication, and collaboration**

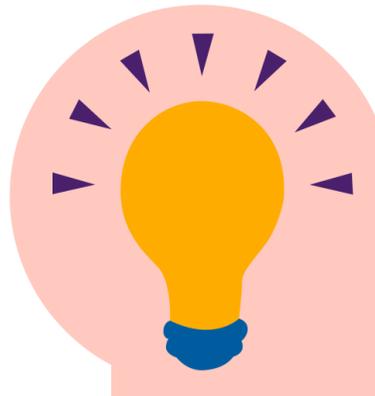
**Domain D2: Ageing Well – Assessing, Planning, Implementing and Evaluating Care and Support with Older People**

**Domain D5: Ageing Well - Promoting and Supporting Independence, Autonomy, and Community Connectivity for Older People**



# EnCOP

Enhanced Care for Older People



## Consolidating Learning:

### Reflection on the session & considering application to practice & what this means 'your people'

- Think about this session in relation to your own role
- How much of this was revision?
- What have you learned today?
- How will this help you in your role?
- Think about your EnCOP self–assessment; consider which performance indicators this session may relate to and how this can be used as part of your own development/ competency achievement.



## Reminder of linked EnCOP domains

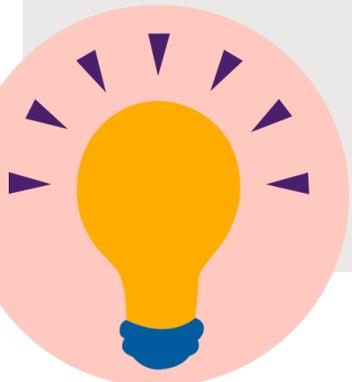
**Domain A : Values, Attitudes, Safe and Ethical Practice**

**Domain B: Partnership Working and Communication with Older People, Families, and Others**

**Domain C: Inter-professional and Inter-organisational working, communication, and collaboration**

**Domain D2: Ageing Well – Assessing, Planning, Implementing and Evaluating Care and Support with Older People**

**Domain D5: Ageing Well - Promoting and Supporting Independence, Autonomy, and Community Connectivity for Older People**



Year – 2025 Month	Session Title	Presenter(s)
<b>Wednesday 28<sup>th</sup> January 2026</b>	<b>Beyond the eyes: Understanding and managing visuo-perceptual deficits in people living with dementia.</b>	David Knight Advanced Clinical Research Optometrist Newcastle upon Tyne Hospitals NHS foundation Trust
<b>Wednesday 18<sup>th</sup> February 2026</b>	<b>Falls – Title TBC</b>	Kathryn Hodgson Physiotherapist & Debbie Allison Occupational Therapist Community Falls Team , South Tees FT
<b>Thursday 19<sup>th</sup> March 2026</b>	<b>Delirium and Dementia: Bridging Gaps in Recognition and Care</b>	Professor Mani Santhana Krishnan, Tees Esk and Wear Valley Mental Health NHSFT, Anna Wilson, Lead Dementia Nurse, South Tees NHSFT, Dr Ahmad Khundakar, Teesside University
<b>Thursday 23<sup>rd</sup> April 2026</b>	<b>NHC FT Decaf Project</b>	Claire Collins , EnCOP Clinical Educator , Northumbria Healthcare FT
<b>Wednesday 20<sup>th</sup> May 2026</b>	<b>Dual-diagnosis: Recognising and managing treatable eye disease in people living with dementia</b>	David Knight Advanced Clinical Research Optometrist Newcastle upon Tyne Hospitals NHS foundation Trust
<b>Wednesday 24<sup>th</sup> June 2026</b>	<b>Bowel and Bladder – Continence Title TBC</b>	Jo Smith , Occupational Therapist , Bowel and Bladder Team , South Tees NHS Foundation Trust

Feedback about today's session and any future sessions you may like to see included in our webinar series....

All feedback welcomed; You may want to consider the following –

Was it easy to book onto the session?

Did you find the session went well in this online format ?

Was the content of the session relevant to your area of practice / job role?

Did you enjoy the session?

Thinking about future webinar's, which topics linked to older person's care would you be most interested in? Please put any suggestions in the chat.

Please comment in the chat today or feel free to email us: [ghnt.encop@nhs.net](mailto:ghnt.encop@nhs.net)



[More information can be found within the Frailty icare website](#)

[www.frailtyicare.org](http://www.frailtyicare.org)

**Our EnCOP pages are located in the workforce section**

**EnCOP Library of Learning & Development Resources can be found at:**

[EnCOP Assessment Toolkit Domains « I-Care \(frailtyicare.org.uk\)](#)

