

COMMUNITY HEALTH SERVICES DIGITAL COMMUNITY OF PRACTICE (CHSD COP)

(10) October – December 2024



COMMUNITY OF PRACTICE FOCUS – 10TH DECEMBER

This month we featured two guest speakers, whose presentations built upon the theme from our September CoP (How do we truly care for people, not just patients?) Please feel free to share the [recording link](#) and [slide deck](#) with colleagues.

REPRESENTATION
Attendance: 18
Including 4 trusts

Presentation 1: Digital Diversity – It's all about digital!

Rachael Forbister (Health Innovation NENC)

Rachael's inspiring presentation included information on a wide range of topics that could be put to excellent use within community health settings, such as:

- Exploring remote monitoring – learning from how we use this for better health outcomes and alleviate General Practice pressures
- Approaches: Design Thinking and innovation design service
- Example areas and pathways of focus: UTI, LTCs, Medication reviews, Healthchecks, BP at home
- Outcomes, evaluation and resources;
- Other monitoring approaches and products e.g. Luscii, Whzan, Healthcall, AccuRx for community, Heidi AI for consultations, Vitalertor for falls prevention and many others
- See one example of an effective product being used in the NHS: [24-Hour Blood Pressure Monitor](#)
- Digital inclusion and champions

Presentation 2: Tech-Driven Solutions for a better Urgent & Emergency Care Service

Nick Prentice (KPMG)

Nick provided an overview of the 12-week regional system review being undertaken at present, including a frailty-driven focus. Outputs will include a roadmap for improvement opportunities. There was opportunity for our CoP to provide feedback on key challenges, main technology challenges and key desired tech-enabled improvements. Key Lines of Enquiry can be seen in the recording (see link above).

The survey is still open with the 3 key questions. To have your say, please visit the [survey](#) which will be open until the new year.

REGIONAL / NATIONAL CHS DIGITAL UPDATES

Angela Wood (NHSE) focused on Electronic Patient Records (EPRs) for this update, as part of the national 'one digital estate' (ODE) with a view to shaping a future investment proposal for EPRs. Please contact Angela with any feedback, ideas or queries in line with these 5 points:

1. Baseline digital maturity of all community provider EPRs (800 plus) including usability of EPRs
2. Optimisation of EPRs - Improve current workflows / standardisation / data and interoperability
3. Commercially regulated market of EPR suppliers
4. Incentivisation of new market entrants/ EPR convergence
5. Explore options to extend the current EPR funding model to non-NHS providers (e.g. social enterprise, CICs & independent healthcare providers)



CONTACT US

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