

Community Health Services Digital Community Of Practice



(4) September-October 2023

Representation

Attendance: 22

- CDDFT
- GHFT
- NCIC
- NHCFT
- NTHFT
- NUTH
- STHFT
- STSFT
- Local Authority
- VCSE
- Commissioning
- Ageing Well
- Other workstreams
- NHSE

Contact us

NENC CHS Digital Lead:
[Paul Danvers](#)

NENC Ageing Well
Clinical Lead:
[Dr. Dan Cowie](#)

NEY CHS Digital
Senior Lead:
[Angela Wood](#)

Next CHSD Groups:



- Friday 15th
December 10am
- Friday 2nd
February 10am (tbc)

Community Of Practice Updates

Our community of practice now includes representation from Health Innovation NENC (formerly AHSN), as well as Mental Health Learning Disability & Autism. This enhances our capability to share and receive learning across the ICS. We will also feature and link in with the Virtual Wards workstream, now operating under Ageing Well programme, as this continues to work on digitization.

NHS England (NHSE) and North East And Yorkshire (NEY) Updates

Faster Data Flows – the aim of the FDF programme is to implement an automated daily collection and provide modern data architecture to the NHSE. The community project has now developed a data specification and we are working through initial testing with early adopters.

Community Electronic Patient Record issue/service escalations – to assist providers who are struggling to gain the support responses they need, please let Angela know, as she is collating and escalating nationally.

Please join us at a **Tech Enabled Care Conference**, which will focus on Care in the Community. The Conference will take place online on Thursday 30th November between 10:00-16:00. It will consist of a series of presentations showcasing the great tech enabled work being carried out across the region and there will be a marketplace for suppliers to provide information about their products.

Funding – Health Tech Adoption and Acceleration Fund opportunities, communication and challenges were discussed in the meeting. It was agreed that as well as Angela presenting updates in the CoP meetings, funding information will be shared with the mailing list of CoP stakeholders when it becomes available.

For further information on any of these matters, please contact [Angela Wood](#)

Current CHS digital focus

The first 6 community digital surveys have been received from FTs and collated to update systems baselining and inform a draft CHSD discovery report which has been distributed to CoP members and is available upon request. When the final 2 surveys are received, the report will be finalized and redistributed, being used to drive the direction and themes of future CoPs and with the intention of opening doors of communication between community teams in shared areas of interest.

The draft version of the report picks up on 9 common themes:

- Digital Woundcare
- Communications – staff
- Communications – patients
- e-Referrals
- Community/GP data sharing
- EPR issues
- Connectivity
- Virtual Wards
- Remote Monitoring

Digital Applications Showcase And Information

SystemOne Communications Annexe combines previous email and SMS functionality into a single tool, allowing you to communicate with patients at an individual level in accord with their preferences. Bob Warnock (NTHFT) presented information on the effective use of this feature, for example appointments; links to letters; photo attachments utilized within Podiatric Surgery service; and questionnaires (over 5000 responses from MSK Physiotherapy survey).

Painchek app – the Universal Pain Assessment Solution is a digital tool with a focus on giving a voice to those who cannot reliably verbalise their pain. Using AI on smartphone or tablet, the tool scans a person's face and identifies facial micro-expressions indicative of pain which removes subjectivity. A pilot and evaluation will be carried out through Gateshead council in conjunction with ADASS, whilst Durham council are also exploring this possibility. Click the [links](#) or contact jack.lee@painchek.com or diane.moore@durham.gov.uk for further information.