

A Community of Practice for Frailty

Welcome & Introductions

Session 2

14th August 2018

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Clinical Lead Frailty Care Closer to Home Network



Care Closer to Home Programme
Cumbria, the North East and Hambleton,
Richmondshire & Whitby

Our Role

Who the CoP?

LOCALITIES

Darlington

Durham

Gateshead

Hambleton,
Richmondshire and
Whitby

Newcastle

Northumberland

North Cumbria

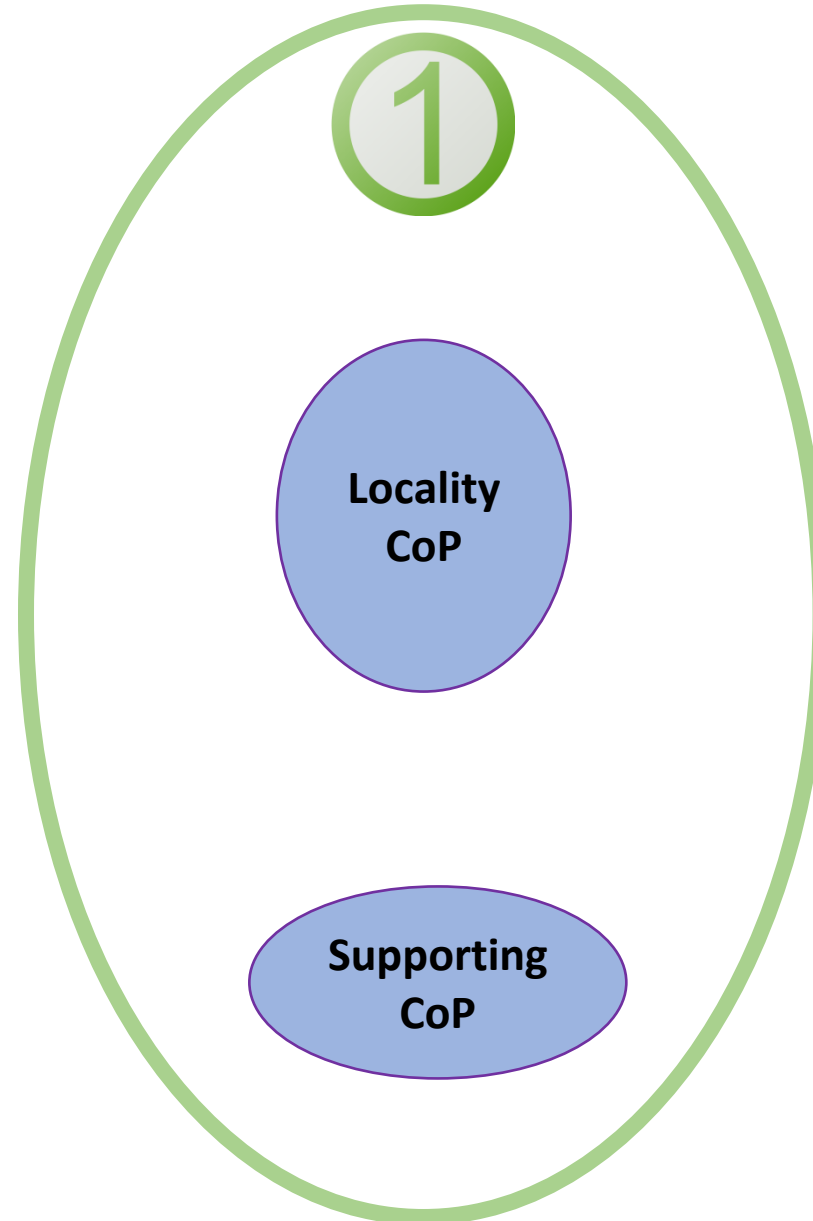
North Tyneside

North Tees

South Tees

South Tyneside

Sunderland



SUPPORTING

Care Homes

Evaluation

Housing

Mental Health

Metrics

Public Health

Social Care

Transport

Voluntary Services

Workforce

Development

Year of Care

Where do we Fit?

North East & North Cumbria STP/ICS Governance

Responsibility & Accountability

- Plan Strategy Setting
- Gateway Management
- Public Accountability

- Plan setting & aligning
- Performance Management
- Escalated Risk Management
- Assurance & QA

- Delivery & Implementation
- Momentum Creation
- Risk & Issue Management
- Interdependencies and all enabling activities

- Constituted from
- Reporting to
- Supported from

Partners, e.g.

- LAs
- Healthwatch
- GP Representatives
- Regulators e.g. NHSI & NHSE

Health & Wellbeing Boards

Partnership Group

STP/ICS Lead Management Group
Chair : Alan Foster

Health Strategy Group
Chair : Alan Foster

CCG Boards/CCG Joint Committee
Chair: Jon Rush

FT Boards/Committees in Common

CNE Regional Delivery Unit

Financial Leadership Group
Chair: Sue Jacques

SRO Delivery Group
Chair: Programme Director

Programme Managers Group
Chair: Head of RDU

- Communication & Engagement**
- Digital Care
 - Demand Management
 - Estates
 - Workforce
 - Transport
 - System Development

Enabling Strategies

Clinical Leadership Group
Chair : TBC

Delivery Programmes

- Optimising Acute Services**
- Care Closer to Home
 - Prevention
 - Mental Health
 - Learning Disabilities
 - Cancer
 - Urgent & Emergency Care
 - CHC

System Development



Programmes

Delivery

1. Optimising Acute Services : *SRO Chris Gray*
2. Care Closer to Home: *SRO Janet Probert*
3. Prevention: *SRO Guy Pilkington*
4. Mental Health: *SRO John Lawlor*
5. Learning Disabilities: *SRO Nicola Bailey*
6. Cancer: *SRO Stephen Childs*
7. Urgent & Emergency Care: *SRO Stewart Findlay*
8. CHC: *SRO Nicola Bailey*

Clinical Reference Group:
Chair Chris Gray

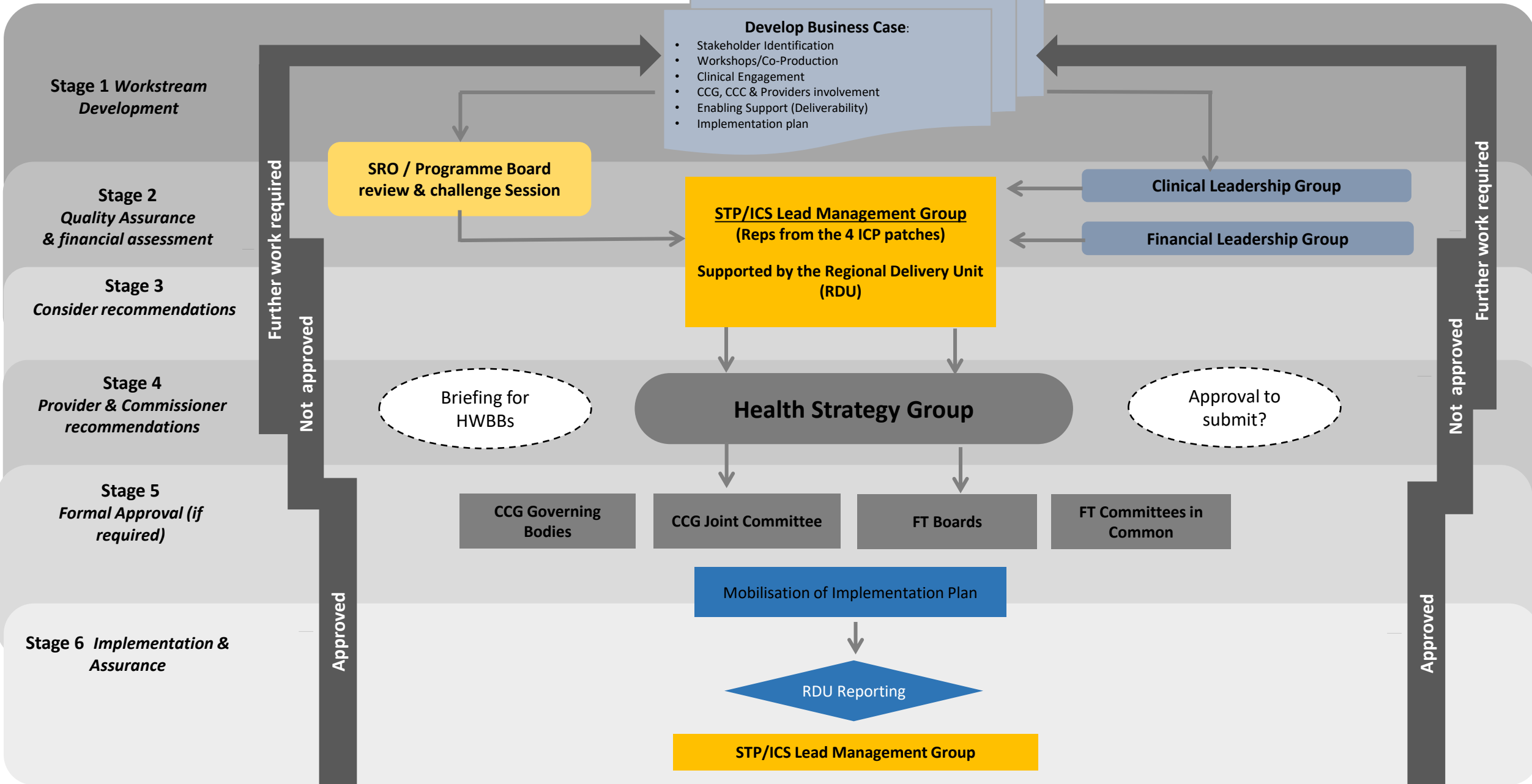
Enabling

Communication and Engagement: *SRO Peter Rooney*

1. Digital Care: *SRO Mark Dornan*
2. Demand Management: *SRO Neil O'Brien*
3. Estates: *SRO David Gallagher*
4. Workforce: *SRO Amanda Hume*
5. Transport: *SRO Yvonne Ormston*
6. System Development: *SRO Andrea Jones*

Governance Process

Gateway Stages



CNE Delivery Programmes

STP Theme	SRO		Work Programme Lead	Programme Director	Finance Lead	Workforce Lead	NHS England
Optimising Acute Care	Ken Bremner (CHS FT)	Prof. Chris Gray	Heather Corlett (South Tees CCG)		Angela Dragone (NUTH)	Ann Stringer (Northumbria) Kath Griffin (CHS)	Prof Chris Gray, Bev Reilly, Emma Nunez
Pathology (Part of Vulnerable Services)	Amanda Hume (South Tees CCG)	Sue Jacques (CDDFT) Helen Ray (NCFT)	Karen Elliott (NECS)	Ruth James	John Maddison, DoF Gateshead FT David Brown, DoF, CDDFT Steve Clark, NECS	Paula Iddon, HRD, STHFT Rachael Metcalf, Head of HR, STHFT.	Chris Gray, Jonathan Slade
Care Closer to Home	Janet Probert (HRW CCG)	Julie Gillon (NTH FT)	Louise O’Kello (NECS)		Martin Barnes Bev Carswell (contacts)	Amanda Hume (linked) National Team	Christine Keen, Jonathan Slade
Prevention	Dr Guy Pilkington (NG CCG)		Emma Roycroft (NECS)		Jon Connolly (North Tyneside CCG)	Gillian Gibson tbc	Rachael Chapman Paul Edmundson
UEC	Dr Stewart Findlay (DDES CCG)	Ian Renwick (GFT) Yvonne Ormston (NEAS)	Diane Nielsen (UEC Network/RDU)	Joanne Dobson	Lynne Hodgson		Andy Summerbell, Christine Briggs, Sharon Haggarty
Learning Disabilities	Nicola Bailey (ND CCG)	Colin Martin (TEWV)	Trish Churchill (NHSE)		Transforming Care Program Lead David Chandler NECS support Derek Murphy and Susan McCormick	Transforming Care Programme Workforce Lead Judith Thompson	Julie Bates (Resettlement Hub lead)
Mental Health	John Lawlor (NTW FT)	David Hambleton (South Tyneside CCG)	Gail Kay (NTW)		James Duncan		Dr Jonathan Slade Suzanne Thompson, Tim Butler, Angela Burns, Chris Brown, Suzanne Thompson
Cancer	Stephen Childs (NECS)	Mr Andy Welch (NUTH)	Alison Featherstone (NHSE)		David Reynolds (NCL Hospital) Tarryn Lake (Sunder CCG)	Sarah Hamilton (HEE)	Dr Jonathan Slade
CHC	Nicola Bailey (ND CCG)	Vanessa Bainbridge (NHCT)	TBC				Bev Reilly

CNE Enabling Strategies

STP Theme	Joint SRO		Work Programme Lead	Programme Director	Finance Lead	Workforce Lead	NHS England
Digital Care	Dr Mark Dornan (NG CCG)		Deborah Bowden (NECS/RDU)		Julia Pattison (CHSFT) Michael Smillie (support)		Shirley Wrann
Demand Management	Dr Neil O'Brien (ND CCG)	Stephen Eames (NCUH)	Vicky Donegan (NECS)		Richard Henderson		Audrey Pickstock, Lucy Topping, Rochelle Tribe
Workforce	Amanda Hume (South Tees CCG)	Ian Renwick (GHFT)	Janine Lutz (NECS)	Lisa Crichton-Jones	Paul Dunn		Christine Keen, Chris Gray, Bev Reilly, Alex Glover (HENE)
Estates	David Gallaher (Sunderland CCG)	Stephen Bannister (NHCT)	David Merriweather (interim)		Duncan Sellers		Ian Cameron
Comms & Engagement	Peter Rooney (NC CCG)	Claire Riley (NHCT)	Mary Bewley (NECS)	Lisa Crichton-Jones	Kate Hudson		Cara Charlton / Julie Marsh
System Development	Andrea Jones (HAST/Dton CCG)	Siobhan McArdle (South Tees FT)	Deborah Bowden (NECS/RDU)			Michelle McCuigan (NECS) Clive Spencer (Leadership Academy)	Christine Briggs
Transport	Yvonne Ormston (NEAS)	Michael Houghton (ND CCG)	TBC				

Cumbria, the North East and Hambleton, Richmondshire & Whitby CARE CLOSER to HOME PROGRAMME

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LEADERSHIP

Programme Leads Group

CCH Strategic Group

CCH Operational Group

Clinical Reference Group



M
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Community of Practice

Locality Delivery Groups and Enabling Support Groups

1 CH 2 E 3 H 4 MH 5 M 6 * 7 PH 8 SC 9 T 10 V 11 W 12



Programme Workstreams

Locality and Regional Networks and Reference Groups



What is and what is the aim?

- **Toolkit**

- *community of practice*
- *workforce development*
- *digital and technology*
- *evaluation*
- *research*

- **Improvements to individuals**

- *those that use the service*
- *those that provide the service*

- **Improvements to the system**

- *local*
- *regional*

What shall we do with ?

*Understand in
Detail*

INVOLVE

CONSIDER

ASSESS

RESPOND

EVALUATE

**FRAILTY
PATHWAY**

**MAKING
it
HAPPEN**

JACKIE'S STORY

*a person's life journey from fitness to frailty across 4
recognisable profiles answering 4 key questions*

**NON FRAIL
(vulnerable)**

**MILD
FRAILTY**

**MODERATE
FRAILTY**

**SEVERE
FRAILTY**

COMMUNITY of PRACTICE

WORKFORCE

DIGITAL & TECHNOLOGY

EVALUATION

RESEARCH

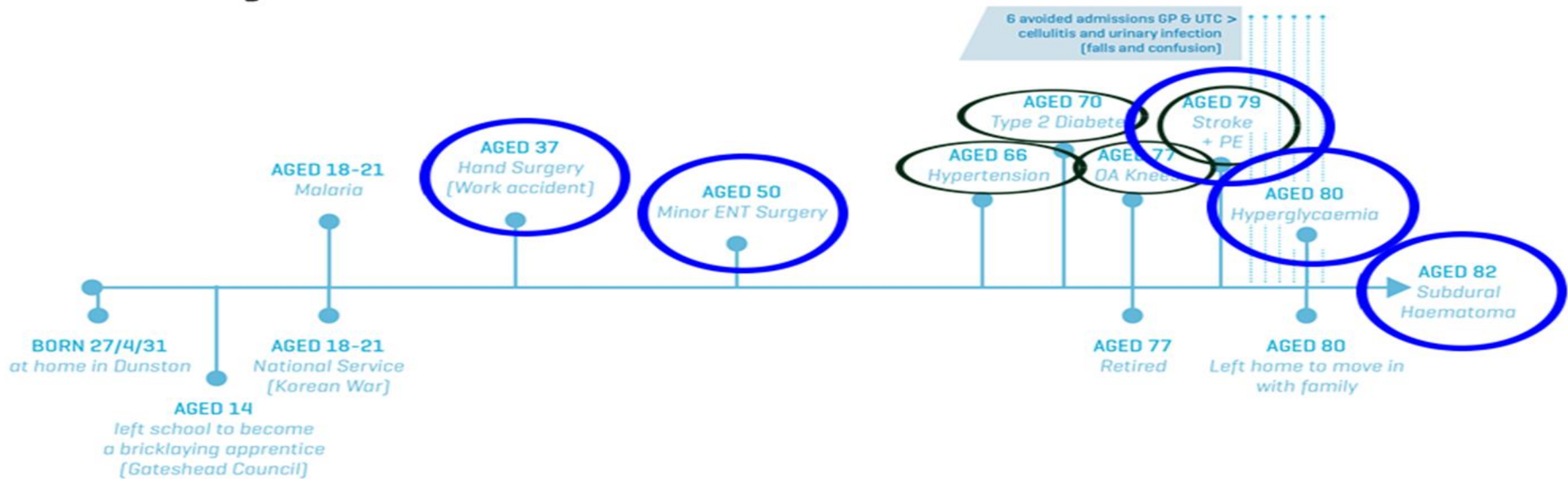
What do we really need to do? *today is the start*

- Want to come back
- Build relationships and trust
 - celebrate*
 - not be frightened to fail*
- Establish local plans
 - forums*
 - mapping*
 - metrics*
- Learn, share and innovate
 - evaluate*

Mapping

- Involve
- Consider
- Assess
- Respond
- Evaluate
- Healthy Ageing
- Community Connectivity
- Self management for LTCs
- CGA and case management
- Crisis Response and Recovery
- Acute Hospital Care
- Workforce
- Digital Technology

So what?



Metrics

What's Next?

- Right people?
- Business of CoP:
 - compact & principles*
 - timing & frequency*
 - commitment*
- Enabling localities?
 - building local teams*
 - local needs*
 - local people*
 - local system priorities*

