

A large, faint background graphic consisting of several stylized human figures in various colors (purple, orange, green, blue, red, grey) arranged in a circular pattern, suggesting a community or network.

A Regional Approach to Ageing Well Community of Practice

3rd December 2020

House Keeping



- Mute mics when not speaking
- Use the chat box for questions and we will address as we go or follow up afterwards
- Presentations will be circulated following the event
- The event will be recorded and shared



Welcome and Introductions

involve consider assess respond evaluate



Update on Quarterly iCARE Metrics Report

Bob Gaffney and Alice Godfrey

North of England Commissioning Support (NECS)



Group Work

- Aging well through Population Health Management “lens”
- Summary and Feedback



Introducing RITA

Reminiscence Interactive Therapy Activities

My Improvement Network

Mike Hamilton, Associate
Fiona Hassall, NHS & Social Care Liaison Manager



Frailty – what's the latest?

Dr. Dan Cowie
Clinical Lead

COVID-19 and frailty

Involve

- LESS COVID-19, report on 'affects' on care home sector - <https://www.nationalcareforum.org.uk/wp-content/uploads/2020/10/LESS-COVID-19-v2.pdf>
- NHR rapid review – living with COVID-19 (symptoms of long COVID) - <https://evidence.nihr.ac.uk/themedreview/living-with-covid19/>

Consider

- Age and Frailty are Independently Associated with Increased Mortality in COVID-19: Results of an International Multi-Centre Study - https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3709847
- Learning Disability Mortality Review (LeDeR) – 3x higher than general population <https://www.gov.uk/government/publications/covid-19-deaths-of-people-with-learning-disabilities/covid-19-deaths-of-people-identified-as-having-learning-disabilities-summary>

Assess

- Care home rapid COVID-19 testing pilot - <https://www.gov.uk/government/news/pilot-for-family-members-to-get-regular-testing-for-safer-care-home-visits>

Respond

Healthy Ageing

- Gateshead videos (keeping well at home) - <https://www.youtube.com/playlist?list=PLQGYqB77iQkYico8aKB0sTpHFJ3gA2keE>
- National COVID-19 resilience programme (Centre for Aging Better) - <https://static.physoc.org/app/uploads/2020/11/09152548/A-National-Covid-19-Resilience-Programme-report-web-version.pdf>
- COVID-19 vaccination programme (letter outlining) - https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/03/C0856_COVID-19-vaccineletter_9-Novrevb.pdf

LTC care

- Blog on mental health (useful prediction tool) - <https://www.nhsconfed.org/blog/2020/10/mental-health-and-covid-preparing-for-rising-levels-of-distress>
- Launch of 2021/22 community mental health transformation funding process – early implementations sites 2019/2020 - <https://www.england.nhs.uk/mental-health/adults/cmhs/>
- Age UK and mental health impact of COVID-19 - https://www.ageuk.org.uk/globalassets/age-uk/documents/reports-and-publications/reports-and-briefings/health-wellbeing/the-impact-of-covid-19-on-older-people_age-uk.pdf
- Mental health support package ask - <https://www.nhsconfed.org/-/media/Confederation/Files/Networks/MentalHealth/MHPG-Winter-Support-Package-2020.pdf>
- RCGP slide pack – Management of the Long Term affects of COVID-19 (top tips) - https://elearning.rcgp.org.uk/pluginfile.php/160164/mod_page/content/6/V2GA%20for%20publication%20updated%20Management%20of%20the%20long%20term%20effects%20of%20COVID-19_formatted_29.10.20.pdf

CGA and care planning

- Preferred place of care/death – blog - <https://www.cebm.net/covid-19/covid-19-hope-for-the-best-prepare-for-the-worst-advance-care-planning/>

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COVID-19 and frailty

Crisis Response and Recovery

- **Virtual Wards** (roll out pulse COVID oximetry @home services) – over 65 years or under 65 years (extremely vulnerable group)
<https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/11/C0817-sop-covid-oximetry-@home-november-2020.pdf>
 - <https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/06/C0445-remote-monitoring-in-primary-care-revised.pdf>
 - Guidance and support toolkit – NHS platforms - <https://future.nhs.uk/NEWS2CN/view?objectID=22765872>
 - Brief AHSN - <https://www.weahsn.net/wp-content/uploads/2020/10/Covid-Virtual-Wards-Briefing-October-2020.pdf>
- **LONG COVID** (taskforce, clinics, online recovery hub, New NICE guidance and Research funding):
 - NHSE - National Guidance for post-COVID syndrome assessment clinics - <https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/10/C0840-PostCOVID-assessment-clinic-guidance-5-Nov-2020.pdf>
 - Guidance on self-care Long COVID-19 platform (<https://www.yourcovidrecovery.nhs.uk/>)-
<https://www.england.nhs.uk/coronavirus/wp-content/uploads/sites/52/2020/11/Your-COVID-Recovery-guidance191120.pdf>
 - Patient safety learning – LONG COVID-19 - <https://www.patientsafetylearning.org/press-releases/nhs-announces-five-point-package-to-support-long-covid-patients>
 - Living with COVID-19 – NHIR theme review - <https://evidence.nihr.ac.uk/themedreview/living-with-covid19/>
- **Urgent Community Response (technical guidance)** – 2h/2d -
file:///Users/Danielcowie/Downloads/UCR_CSDS_TechnicalGuidance_FINAL.pdf

Theme – Care Homes, frailty and COVID-19

BGS report – best practice for COVID-19 <https://www.bgs.org.uk/sites/default/files/content/attachment/2020-07-03/Beneficial%20changes%20from%20COVID%20-%20response%20from%20BGS.pdf> and managing COVID-19 in care home - <https://www.bgs.org.uk/resources/covid-19-managing-the-covid-19-pandemic-in-care-homes>

- ***Thought, are we making changes to help those most vulnerable?***
 - *28-50% of all COVID-related deaths occurred in care home*
 - *Positive residents should only be discharged to ‘designated setting’*
 - *All people on admission (regardless of COVID status) needs 14 days quarantine*
 - *New visiting approaches in wave 2 (rapid testing)*
 - *The RESTORE-2 tool is useful and helpful for staff*
 - *Dexamethasone 6mg – 10 days (NICE guidance)*
 - *Offer subcutaneous fluids in care homes*

Updates linked to Frailty ICARE

Involve

- Inequalities report in later life - <https://www.ageing-better.org.uk/blogs/we-cannot-allow-inequalities-2020-become-entrenched-later-life?>

Assess

- State of play CQC - <https://www.cqc.org.uk/publications/major-report/state-care>

Respond

Healthy Ageing

- Flu-vaccination video (easily explained) - <https://www.youtube.com/watch?v=9nS6U88e7zs>
- Housing for health – West Yorkshire and Harrogate 'Innovation in Housing' - <https://www.wyhpартnership.co.uk/our-priorities/population-health-management>
- Centre for better ageing – new resource website - <https://cop.ageing-better.org.uk/resources>
- Reducing Health Inequalities for People Living with Frailty. A resource for commissioners, service providers and health, care and support staff - https://www.gypsy-traveller.org/wp-content/uploads/2020/10/health_ineq_final.pdf
- Health inequalities statement (PHE and Centre for Better Ageing – 5 commitments to make England the best place to grow old - https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/882847/Healthy_Ageing_Consensus_Statement-GW-1165.pdf

Community Connectivity

- Green SP (call to actions) - <https://www.england.nhs.uk/personalisedcare/social-prescribing/green-social-prescribing/>
- Social Prescribing Plus Programme – training and education website - <https://www.networks.nhs.uk/news/socialprescriberplus-2013-essential-training-for-social-prescribing-link-workers-care-coordinators-and-health-coaches-11>

LTC tailored care

- Minds that matter: understanding mental health in later life (interesting report) - <https://www.independentage.org/policy-and-research/mentalhealth/minds-matter-report>

Crisis Response and Recovery

- HealthWatch and BRC survey (DTA model) - <https://www.healthwatch.co.uk/news/2020-10-27/hospital-discharge-must-be-improved-manage-covid-19-second-peak>

Digital

- NHSE (ageing well) - digital maturity in community health care - file:///Users/Danielcowie/Downloads/Ideas_on_national_digital_transformation_in_the_community.pdf
- Health and care – Digital support website (videos) - <https://healthandcarevideos.uk/eol>
- NHS reset – what we have learnt through COVID-19 - https://www.nhsconfed.org/-/media/Confederation/Files/Publications/Documents/NHS-Reset_Best-practice-and-innovation_FNL.pdf

Theme: *health inequalities and frailty*

Reducing health inequalities in people living with frailty - <https://www.gypsy-traveller.org/wp-content/uploads/2020/10/Report-FINAL.pdf>

- **Thought, how easy is it to achieve the following?**
 - Shifting from an age-based to a needs-based approach in identifying and treating frailty to reach groups experiencing frailty earlier in life
 - Working with local communities to address the wider determinants of health, reduce isolation, and build resilience
 - Utilising a place-based approach to support early intervention, prevention and management of frailty
 - Addressing multiple needs holistically to support patients to navigate the health and care system, and making care schedules more manageable
 - Addressing some of the basic obstacles populations experiencing inequalities face when accessing services, such as wrongful refusals for registration, inaccessible communication and stigma or discrimination

Digital and Information Technology

CGA (CHA) Digital Tool

- Specification signed off
- HC building the 'tool' – likely completion Feb 2021
- Engagement events (iterations of the tool)
- Gateshead /Darlington sites identified to pilot
- Seeking funding for implementation and evaluation
- Pilot support package being considered:
 - 'How to' implementation guide
 - Reporting and learning (measures and audit)
 - Evaluation methodology



Jackie's Story

- Work to be done:
 - Finalise 'impact statements'
 - Review overall 'content'
 - Share with COP for comments
- Following completion - need to consider engagement/usability
- Latest version – www.rawtest.co.uk

Jackie's Story



Workforce Projects

Workforce Planning [Gateshead - primary care]

- First meeting (Oct 15th) - understanding 'care functions' (workforce competencies)
- Second meeting (Nov 17th) – exploring the data (local intelligence to finalise 'tool' development)
- Output – 'blue-print' tool for PCNs to plan their workforce based-on local population needs

EnCOP

- Beyond the region: ARC LTC Implementation Funding; collaborative bid with East Midlands – committed to working together with or without funding



Frailty Network: Operational Update

- Meetings
- Ageing well funds to ICP – circa 120K



Information Sharing Session

Good practices, challenges, issues moving forward



Any Other Business

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